



Rx everywhere

How to fill prescriptions wherever you are

No matter where you call home, it's important to get the medicine you need to be healthy.

We make sure you can fill your prescriptions quickly, safely and easily with your Aetna International plan.

Convenience to fit your life



Fill your prescription in person

1. Find a pharmacy — Log in to your member website at **AetnaInternational.com** to search our directory for a pharmacy near you.
2. **Go and pay** — Visit the licensed pharmacy of your choice and pay for your prescription.
3. **Save your receipt and pamphlet** — To get reimbursed you'll need your diagnosis, date of service, drug name and dosage requirements.



Get regular medications by mail order

If you take medicine every day for diabetes, asthma or another condition, you can get up to a 90-day supply of this type of “maintenance medicine” delivered directly to your home. Or anywhere else you choose. Here’s how.

Inside the U.S.

CVS Caremark® Mail Order Pharmacy

1. Ask your doctor to write two prescriptions for your maintenance drug:
 - A 30-day supply for you to fill at your local pharmacy
 - A 90-day supply (with three refills)
2. Visit **Aetna.com** to get the order form.
3. Fill out the form. Then mail it to us with your 90-day prescription. Be sure to include your method of payment. Or your doctor can fax your prescription to **1-877-270-3317**.

Outside the U.S.

1. Get ready by having on hand:
 - Your Member ID Card
 - A scanned copy of your prescription to upload
 - Your credit card to pay for any required co-insurance or copay
2. Go to **Expatps.com/Aetna** and follow the instructions to order your prescription.
3. Call **855-335-XPAT (9728)** if you have questions or concerns.



Order in advance

Leaving the U.S. on international assignment? You may be able to order up to a 12-month advance supply of covered medications at any participating U.S. pharmacy.



Get reimbursed

Log in to your member website to access the prescription reimbursement claim form found in the “Your Forms” section. Then follow the instructions to complete the form and submit it along with your receipt and copy of the prescription drug pamphlet.

Questions?

Call our Member Service Center using the number on the back of your Member ID Card for help with finding pharmacies, ordering advance prescriptions or completing claim forms.

*For certain pharmacy plans, you may need to pay different amounts for “preferred generic,” “preferred brand-name,” “non-preferred generic” or “non-preferred brand-name” drugs. Please check your plan documents for details specific to your coverage.

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