Teladoc Member Registration
Under ‘Setup your account’, enter your first and last names, date of birth and Aetna Member ID, then click ‘Submit’.
Teladoc.com/Aetna
Member website registration experience

Member account information is automatically pulled into the application based on Aetna eligibility

Complete the remaining fields, and click ‘Complete Registration’ to create your Teladoc member account
Teladoc.com/Aetna
Member website registration experience

Your account has been successfully created!

To add a dependent, first click ‘Visit Homepage’
Teladoc.com/Aetna
Member website registration experience

From the Homepage, select ‘My Family’ in the top menu

Then select ‘My Dependents’ from the drop down menu
Select ‘Add New Dependent’ on the right-hand side of the screen.
Enter your dependent’s first and last names, Aetna member ID, and date of birth. The system will verify the dependent’s eligibility.
Complete the form fields, click ‘Add New Dependent’, and repeat this quick process for your dependents. (Note: any dependent age of 18 or over will need to set up their own Teladoc account and create a unique username and password.)

Your Teladoc account is now ready to use when you need care.