Mercer Marketplace 365+[™]

P.O. Box 14401 Des Moines, IA 50306-3401

> [SEQUENCE NUMBER] [FIRST NAME] [LAST NAME] [ADDRESS] [CITY, STATE ZIP]

**** IMPORTANT INFORMATION REGARDING THIS WELCOME KIT ****

The letter you received recently from The University of Virginia ("UVA") discusses changes to your current UVA retiree health benefits. The enclosed materials outline the steps you need to take to ensure you have medical and prescription drug and dental coverage for 2022 and beyond.

Your current UVA Health and Dental Plan Retiree Group coverage for you and your covered dependents will end on December 31, 2021. The medical insurance coverage you choose will replace your existing medical coverage, and will be effective January 1, 2022, <u>but only if you take the appropriate actions</u>. Please read the important information below for next steps.

REVIEW YOUR ENROLLMENT GUIDE

This guide provides information on what you need to know about your individual medical and prescription drug plan options and the enrollment process.

SCHEDULE YOUR CONSULTATION

Now is the time to schedule a consultation with a Mercer benefits counselor. They will explain your new health insurance options and assist you with enrolling in new health insurance that best meets your needs and budget. You may schedule your consultation with a Mercer Marketplace 365+ Retiree benefits counselor in one of two ways:

- **Go online at any time** to schedule your consultation by visiting <u>http://retiree.mercermarketplace.com/UVA</u>.
- Call our contact center at 1-855-429-8822, Monday–Friday, 8:00 a.m. 5:30 p.m ET to schedule your consultation. Deaf or hard of hearing individuals should dial 711 for Telecommunications Relay Service.

WATCH AN ONLINE WEBINAR

To learn more about this transition and your insurance choices, go online to <u>http://retiree.mercermarketplace.com/UVA</u>.

From the home page, click on "Webinar" in the navigation bar at the top and follow the instructions for viewing the webinar.

PLAN SHOPPING

To shop and compare individual plan options through Mercer Marketplace 365+ Retiree, access the website at http://retiree.mercermarketplace.com/UVA. Through this site, you will be able to review individual insurance plan information and compare your options. Plan shopping is easy when you follow these steps:

- On the main landing page, scroll down to "PRE-MEDICARE" and select "Shop and Compare Pre-Medicare Plans."
- Once you are ready to review your options, click "Get Started" toward the bottom of the page.
- Click on the "START SHOPPING" button and you will then be asked to select from a list of options as to why you are seeking coverage. Click on the "Lost Coverage" option.
- You will be asked to enter your zip code and the date of birth for yourself as well as any other pre-Medicare dependents in your household.
- If you are interested in seeing if you qualify for tax credits, you can select the size of your household and your projected household income for 2022.

NOTE: Enter the information for the person in your household who has retired from UVA if he or she is pre-Medicare; otherwise, enter the information of the member of your household who is pre-Medicare.

You will use this information to access the plan-shopping site until you are prompted to create an account using your email address and a password of your choice. After creating your account, you will use your email address and password to log in moving forward.