

2019 – 2020 WORKDAY DOWNTIME SCHEDULE

Most Workday Users work in the “**Production tenant.**” Downtime for production tenants take place early on Saturday mornings to reduce impact.

2019 WORKDAY DOWNTIME		
Maintenance Type	Dates	Tenant Downtime
Monthly Maintenance (includes Weekly Service Update)	November 16 December 14	<ul style="list-style-type: none"> Production tenants* - maximum 8 hours: Saturday 2 am - 10 am Eastern time Sandbox, Sandbox Preview, and Implementation tenants - maximum 12 hours: Friday 9 pm to Saturday 9 am Eastern time
2020 WORKDAY DOWNTIME		
Maintenance Type	Dates	Tenant Downtime
Monthly Maintenance (Includes Weekly Service Update)	January 17 - 18 April 3 - 4 June 12 - 13 August 14 - 15 November 13 - 14 December 11 - 12	<ul style="list-style-type: none"> Production tenants - maximum 8 hours: Saturday 2 am – 10 am Eastern time Sandbox, Sandbox Preview, and Implementation tenants - maximum 12 hours: Friday 9 pm to Saturday 9 am Eastern time
Quarterly Maintenance - Production tenants (Includes Weekly Service Update)	February 22 May 16 July 18 October 17	Production tenants - maximum 12 hours: Saturday 2 am - 2 pm Eastern time
Quarterly Maintenance - Sandbox, Sandbox Preview, and Implementation tenants (Includes Weekly Service Update)	February 7 - 8 May 1 - 2 July 10 - 11 October 9 - 10	Sandbox, Sandbox Preview, and Implementation tenants - maximum 16 hours: Friday 9 pm to Saturday 1 pm Eastern time
Feature Release Delivery and Monthly Maintenance (Includes Weekly Service Update)	March 6 - 7 September 11 - 12	<ul style="list-style-type: none"> Production tenants will be unavailable for a maximum of 8 hours: Saturday 2 am - 10 am Eastern time Sandbox, Sandbox Preview, and Implementation tenants will be unavailable for a maximum of 12 hours: Friday 9 pm to Saturday 9 am Eastern time

Regular Weekly Service Update takes place every weekend. The tenant downtime will be:

- Production tenants – maximum 4 hours:** Saturday 2 am – 6 am Eastern time
- Sandbox and Implementation tenants - maximum 12 hours:** Friday 9 pm to Saturday 9 am Eastern time