# Service Awards FAQs



### My years of service in Workday are incorrect. How can I correct that?

Email askhr@virginia.edu to request a review of your service dates.



#### I was not invited to a celebration in 2024.

The 2024 Service Awards will honor team members who are celebrating a service award milestone between July 2, 2023 and July 1, 2024. If you have not reached your anniversary by July 1 of the award year, you will be recognized the following year.



#### Can lost certificates be reprinted?

Yes, please email askhr@virginia.edu and ask for a reprint of a service award certificate.



## I lost my Service Award Pin. May I have a replacement?

Yes, please email askhr@virginia.edu and ask for a pin replacement.



#### Where is my 2024 certificate and pin?

Certificate packages will be distributed at Service Awards celebrations. For team members unable to attend, certificate packages will be mailed to their home address. Lost certificate packages will be tracked and reprinted. Email askhr@virginia.edu to start the process.