## Remote Onboarding Guide for New Hires
### School of Medicine

### Table of Contents
- New Hire Responsibilities: Pre-Boarding
- New Hire Responsibilities: Orientation & Onboarding
- New Hire Instructions
- Have Additional Questions?

### New Hire Responsibilities: Pre-Boarding

| Complete Section 1 of the I-9 Form via Workday |
| Complete Benefits eLearning Modules [Ask Alex](#) and [Picwell](#) |

### New Hire Responsibilities: Orientation & Onboarding

| Attend “Welcome to UVA Health!” Zoom presentation |
| Complete the following: |
| **Claiming Your Account** |
| **Log into the UVA Health Network** |
| **Access Net Badge** |
| **Access 2-Step Login (DUO)** |
| **Access Workday** |
| **Enroll in Emergency Alerts** |
| **Completing Section 2 of the I-9 Form** |
| **Log into LMS-NetLearning** |
| **UVA Health Orientation module and other CBLs** |
| **ID Badge** |
| **Parking and Transportation** |
| **Benefits** |

| Complete Tasks assigned in [Workday](#), including: |
| • Review and update your personal information including veteran status, emergency contacts, phone numbers, and address. If relocating from out-of-state, please ensure local address is up to date for tax purposes. |
| • Sign up for direct deposit |
| • Complete your W-4 form |
| • Complete your VA-4 form |
| • Update your Selective Service status (males between the ages of 18-25) |
| • Select benefit options within 30 days of your hire date |

| Discuss with your manager: |
| • Schedule, location, etc. for reporting to work |
| • Work hours, timekeeping, pay frequency, overtime pay (if applicable) |
| • IT needs and requirements – Do you need a laptop? Will you be using a personal or work cell phone? What technology will you need to connect to you, your team, the department, UVA? **Work with your LSP or IT department to set up what’s needed.** |
| • Overview of department/school’s safety & security policies & procedures |
| • Training specific to department or role |
| • Overview of school/unit and VP area |
| • Overview of departmental/school organizational chart |
| • Department mission, goals, and culture |
| • Tour of department/unit (if applicable) |
New Hire Instructions

UVA Health Orientation

Attend “Welcome to UVA Health!” Zoom Presentation

UVA Health continues to observe physical distancing regulations in response to COVID-19, which means there is no in-person Day 1 orientation. Instead, orientation has been modified to be delivered now through a synchronous Zoom presentation and asynchronous computer-based learning modules.

Among the topics discussed during the Zoom session will be the Remote Onboarding Guides (found here), which assist both managers and new hires with the onboarding process.

To log on via computer:
Meeting URL: https://virginia.zoom.us/j/96735543559
Meeting ID: 967 3554 3559
Passcode: 703302

Or join by telephone:
Phone number: US: +1 312 626 6799 or +1 470 250 9358
Meeting ID: 967 3554 3559

If you are unable to attend, the Zoom session will be recorded and linked (here).

1) Claiming Your Account

As a School of Medicine employee, you will need to setup your UVA academic account and create/reset your password.

New Employees who have had no prior affiliation with UVA will receive an email from identity@virginia.edu to claim their UVA account.

- Your Computing ID can be found on the UVA Login Information page, linked here.
- Your University ID nine-digit number can be found on the UVA Login information page, linked here.

If you have a current or prior affiliation with the University, you will NOT receive an email from UVA IT/Identity & Access Management to claim your UVA computing ID for access. Prior affiliations can include former student, former employee, contractor/vendor, or former or current applicant to attend the University. If you have one of these previous affiliations, and you:

- **Remember your UVA computing ID and password**, these will be your log-on credentials to access UVA systems, including Workday.
- **Remember your UVA computing ID, but NOT your password**, please go to https://in.virginia.edu/uvalogin and reset your password via pin number (option 3 under the reset your password option).
• Do not remember your computing ID or password, please call the UVA IT helpdesk at 434-924-4357. A representative will verify your identity, provide your computing ID, and reset your password.

2) Log into the UVA Health Network

Note: Check with your manager or department administrator.
The action below will only apply to employees in departments who use UVA Health accounts. If your department uses Academic accounts, use your computing ID and password to login to your computer. For School of Medicine employees in departments who use UVA Health computers, your account may need to be requested here before logging in.

From a UVA Health computer:

• Type your Computing ID in the Username box. Your Computing ID can be found on the UVA Login Information page, linked here.
• Type your temporary password into the Password box. Your temporary password is your Computing ID plus the last four digits of your University ID. Your University ID nine-digit number can be found on the UVA Login information page, linked here. For example, if your Computing ID is uva1mc and the last four digits of your UID are 1234, your temporary password is uva1mc1234.
• Next, you will be prompted to create and confirm a permanent password. Your new password must be at least 7 characters with one numeral and one capital letter. Once you have done so, click the arrow or press Enter on your keyboard to log in.

NOTE: To meet social distancing guidelines, the Health Sciences Library has reduced the number of available computers. Since these computers are also used by team members for hospital-related purposes, they will be in use during business hours. The computers in the library are accessible 24/7, so availability for work on CBLs is more likely during off hours (evenings and weekends).

3) Access NetBadge

NetBadge is the gatekeeper between users and websites, services, or applications at UVA that need to know and verify user identity before granting access. Further information is available here.

4) Access 2-Step Login (DUO)

All UVA students, faculty, and staff are required to enroll in 2-Step Login (Duo) to access NetBadge-protected resources. Further information is available here.

5) Access Workday

This Human Resources technology system is used to manage most HR activities, including Benefits, Pay, Time, Absence and more. Further information is available on the Workday Central Site.

Also, please review the New Hire Workday Basics Job Aid and visit the Workday Training Site (linked on the Workday Central Site) for tutorials on basic Workday tasks.

6) Enroll in Emergency Alerts

Sign up for emergency alert registration at http://uvaemergency.virginia.edu/uva_alerts.
7) Complete your I-9

You will complete Section 1 on your own in Workday.

You will receive an email from Human Resources prompting you to complete Section 2. You will need to take a picture of your List A, List B and/or List C documents and upload them into the Worker Documents Section in Workday. A list of acceptable documents can be found here.

Uploading Worker Documents in Workday:

- Navigate to your profile by clicking on your picture in the upper right corner of Workday.
- Click Actions, then scroll to Worker History, then click Maintain Worker Documents.
- Click on Add.
- Click Select files or drop files where indicated.

Respond back to the email that you received from Human Resources when you have uploaded the appropriate documents so that they can confirm receipt and complete your I-9 process.

**PLEASE NOTE that once UVA returns to normal operations, the Department of Homeland Security still requires that you present these documents in person at 2420 Old Ivy Road within three business days.**

If you have any questions, please promptly contact AskHR@virginia.edu.

8) Log into LMS-Netlearning

**Note: Check with your manager or department administrator.**

If you do not have a UVA Health Account, on the log-in window for NetLearning, click “Click here if your log-in failed OR if you do not have a UVA log-in.” This will take you to an alternative screen that will allow you to log in using your employee ID. Instructions on how to log in using the employee ID are given on that page.

- Navigate to our internal KnowledgeLink Portal by typing in the following address into the URL bar: www.healthsystem.virginia.edu/klink.
- Under the CLINICIAN PORTAL menu, click on the NetLearning (LMS) link.
- From the NetLearning (LMS) screen, click on Click to login under number 1: “Are you outside of UVA Health (e.g. accessing from home)?”
- At the login window, enter your Computing ID into the Username box. Next, enter the password you just created into the Password box. Click Login.

9) Complete UVA Health Orientation module and other CBLs

Your “To Do” List is a list of assigned or self-enrolled learning modules. As a new UVA Health team member, you will see the Health System Orientation Online module plus six (6) mandatory computer-based learning (CBL) modules in the “To Do” list. You will also see the ASPIRE, Patient Experience, and Preventing and Addressing Discrimination, Harassment, and Retaliation (PADHR) modules. You must complete these CBL modules within two weeks.
CLICK ON THE “TO DO” LIST BUTTON TO REVIEW YOUR MANDATORY CBL MODULES.

First, complete the Health System Orientation Online module.

Next, begin work on the other six (6) mandatory new team member CBLs. Remember that these CBLS must be completed within two weeks. If you don’t, you may be asked to leave work until you have completed them.

10) Obtain your ID Badge

UVA Health team members are required to wear an identification badge. You will use your ID badge to clock in/out (if necessary) and to access various buildings and doors.

The ID Badge Office is in the West Complex. Hours of operation are 8:30 a.m. to 4:15 p.m. Monday-Friday.

11) Obtain your Parking Permit

If you plan to park on Grounds, you will need a parking permit.

Information about your permanent parking permit and transportation is available here. Check with your manager and/or members of your department as to where you will be parking regularly.

Please note:

- **The Parking and Transportation office is CLOSED.** Please do not visit the office.
- Office phones will not be answered.
- If you need to reach a representative of Parking and Transportation, please email: parking@virginia.edu
- If you are required to report to work and will be parking on Grounds before you are able to obtain a permanent permit, note that parking enforcement has been suspended on many areas of Grounds. Please consult https://parking.virginia.edu/covid-parking-modifications for available parking near your office location.

The University Transit bus system (UTS) is operating on a modified schedule. More information can be found here.

12) Select your Benefits

If you are a benefited employee, access the following links to assist you with your benefit selections:

Ask Alex - a step-by-step virtual assistant who helps you choose 2020 benefits.

Picwell - an online personalized health plan selection tool that helps you determine which health plan is the best fit for you and your family.

Benefits - the UVA HR website provides comprehensive information on all benefits available to our new employees. We want our employees to be happy, healthy, and have peace of mind. Our generous benefits package allows you to focus on what’s important - making UVA an ideal place to study, work, and grow.
More information on the Benefits enrollment process can be found on the Benefits New Hire Enrollment Job Aid. For instructions on waiving coverage please refer to page 5 of the New Hire Workday Basics Job Aid.

**You have 30 days from your hire date to sign up for benefits.**

If you have questions, please contact AskHR@virginia.edu.

---

**Have Additional Questions?**

This is an unusual time, and we appreciate your patience and understanding as we work through these circumstances. Please know, however, that we are excited to welcome our newest employees to UVA, and that we appreciate your help and support.

If you have additional questions, please email AskHR@virginia.edu.

[Back to the Top]